



## **Returns Policy**

At Unique Tee Apparel, we strive to provide high-quality products that meet your expectations. However, we understand that occasionally, exchanges may be necessary. Please review our policy below:

No Refunds – Exchange Only Policy

### **1. Eligibility for Exchange:**

- Exchanges are accepted within 14 days of receiving your order.
- Items must be unused, unwashed, and in their original condition, including tags and packaging.

### **2. Non-Exchangeable Items:**

- Sale, promotional, or clearance items.
- Custom or personalized products.
- Items showing signs of wear or damage.

### **3. Exchange Process:**

- Contact our Customer Service team at [info@uniqueteeapparel.com](mailto:info@uniqueteeapparel.com) to initiate an exchange.
- Provide your order number, details of the item(s) to be exchanged, and the replacement item(s) desired.
- Customers are responsible for shipping costs associated with returning the item(s).

### **4. Damaged or Incorrect Items:**

- If you receive an incorrect or defective product, contact us within 7 days of delivery.

- We will replace the item at no additional cost after reviewing the issue.

**5. Shipping Costs:**

- Initial shipping fees are non-refundable.
- Customers are responsible for shipping costs for exchanges, except in cases of defective or incorrect items.

**6. Processing Time:**

- Exchanges will be processed within **5-7** business days after receiving the returned item(s).
- Replacement items will be shipped based on availability.

Thank you for choosing Unique Tee Apparel. We appreciate your understanding and support of our exchange-only policy. If you have any questions, don't hesitate to contact us!